Notice

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OAKWORKS®, Inc. encourages requests for technical specifications and the like documentation to ensure accuracy. The appropriate documentation is available upon request.

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PRODUCT USE DESCRIPTION

The Oakworks Massage Chair is a multipurpose, portable chair use primarily for massage treatment. It is intended to be used by a massage therapist in a professional environment. No special training is required to use this chair. The massage therapist should read and understand this entire manual before use with a client. There are no known contraindications to the use of this equipment.

IMPORTANT SAFETY INSTRUCTIONS

SYMBOL IDENTIFICATION

This symbol, when used in this manual and on product labels, represents a caution warning. Be sure to read and comply with all precautions and warnings.

CAUTION

Read and save these instructions

- Weight Limit: (client and accessories) 350 lbs (159 kg) Do not exceed.
- The Chair is designed to be a stand-alone device. This chair must not be modified or incorporated into any other equipment.
- As with any folding mechanism, there are potential pinch points around the chair. Be careful not to trap fingers when folding.
- Do not stand on this chair
- Use this chair on level ground only.
- Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
PRODUCT DESCRIPTION

ACCESSORIES
- Sternum Pad
- Carry Strap
- Portal Light Carry Case
- Various Face Rest Crescents
DIRECTIONS FOR USE

SETTING UP YOUR CHAIR

⚠️ CAUTION
Make sure the cable is fully extended before sitting on the chair.

1. Lean your chair forward and lift the back of the seat until fully open.
2. Remove the plastic covering from the wheels and feet.

CHAIR HEIGHT, SEAT ANGLE & HEIGHT ADJUSTMENT

⚠️ CAUTION
These adjustments can only be made when no one is on the chair.

The Cable System changes the height of the chair.
To change the cable setting:
1. Lift the seat to relax tension on the cable and remove the “Z” clip from the seat hole.
2. Insert the “Z” clip into the correct hole and pull back on the seat tube until the cable is taut. The “Z” clip should lay flat against the seat tube.

Raising and lowering the seat height also changes the seat angle.
A good basic seat position is when the seat is angled downward toward the front feet, with the back of the seat higher than the front. Lumbar strain can be reduced by raising the seat height one to two holes.

To change the seat height:
1. Push in the button on the seat tube while raising or lowering the seat.
2. Release the button when the proper height is achieved.

⚠️ CAUTION
Be sure the push button is fully engaged and the seat tube is not resting on “Z” clip before sitting on the chair.

ARM REST ADJUSTMENT

⚠️ CAUTION
The arm rest is designed for the weight of your clients’ forearms. Do not allow your clients to push against the arm rest to lift themselves out of the chair.

To change the arm rest position:
1. Pull the buckle tab to lengthen the strap. Release the cam lock. Lift or lower the arm rest until your client’s forearms rest comfortably on the pad and their shoulders are comfortably rounded.
2. Lock the cam lock and tighten the strap by pulling on it.
DIRECTIONS FOR USE

HELPING YOUR CLIENT ONTO THE CHAIR

- Have your client stand on the right side of the chair and grasp the chair frame just above the chest pad for support.
- Have the client straddle the seat and place left knee on the left knee pad (farthest away from their body).
- Your client can then gradually begin to sit down. Once seated, the client can put their right knee on the right knee pad.
- Then make the proper adjustments to the face and arm rests for proper client comfort and positioning.

FACE REST ADJUSTMENTS FOR OPTIMAL CLIENT COMFORT

Oakworks QuickLock Face Rest has virtually unlimited positioning.

1. Show your client how to get on the chair.
2. Release the cam locks and knobs on the face rest. (Fig.1)
3. Ask your client to sit down and hold onto the face rest on the Hook and Loop Fastener on the sides of the “U” tube. (Fig.2)
4. Tell your client to pull the face rest toward their forehead until it rests comfortably on the pad.
5. Have your client lean forward, letting the chair support their weight until in a relaxed position.
6. Lock the cam locks first and then tighten the knobs.

- Do not over tighten the knobs - too much force may cause stripping. (Fig.3)
- The face rest can be moved up and down after loosening the knobs and angled after releasing the cam locks.
- The face rest platform cam locks are reversible

TIPS FOR PERFECT POSITIONING

- Adjust seat height higher for shorter clients who are having trouble getting comfortably into the face rest.
- Reduce knee flexion by raising the seat and the chair height. Some clients may find it more comfortable to put their feet flat on the floor.
- Short, heavy or large-breasted clients will be more comfortable with the face rest moved toward them, over the chest pad.
- The Sternum Pad (Fig. 4) helps you maximize the effects of treatments. Position the sternum pad vertically when doing shoulder work or for large-breasted clients. Position the sternum pad horizontally with the ridge just below the breasts for pregnant women.
- Use the sternum pad for supporting the cervical region. Replace the face-rest pad with the sternum pad. Release the cam locks and knobs, and move the sternum pad so that the ridge of the sternum pad supports the cervical spine. You may have to lower the seat or provide a foot stool for shorter clients.
- To seat clients backwards in chair, turn the face pad around so that the curve of the “U” supports your client’s neck and lower the seat so that it is parallel to the floor. (Fig. 5)
DIRECTIONS FOR USE

FOLDING AND CARRYING YOUR CHAIR

1. Release the arm-rest cam lock and the strap to fold the arm rest. Lock the cam.
2. Fold down the face rest and re-lock the cam locks and tighten the knobs (Fig 5).
3. Put the push button on the seat tube into the third hole from the bottom.
4. Lean the chair forward and push in the seat. The chair will fold (Fig.6). Push on the seat to lock it in the folded position.
5. The massage chair has wheels, so you can pull it along smooth surfaces by holding onto the face rest. Use the spacer bar on the face rest as a handle for pulling your chair. Stand behind the seat and grab the spacer bar. Pull it toward you.
6. Your chair is designed to protect the pads by keeping them far off the floor as you pull it(Fig.7). The wheels will roll on any surface.

To carry your chair, lift by holding onto one of the main tubes at the pivot bolt and resting the seat pad against your hip. The optional shoulder strap will make carrying your chair easier. (Fig.8)

Fig. 5  Fig. 6  Fig. 7  Fig. 8

TRANSPORTING YOUR CHAIR

The carry case protects your chair in transport.

1. To put your chair in its case, follow directions above for folding your chair. Re-lock all of the cam locks.
2. With the zipper open all the way, drape the case over the top of your chair as it is standing. The zipper should be on the side of the chair. (Fig. 9)
3. Zip the zipper closed as far as you can. (Fig. 10)
4. Put the chair on its side and bring the case up over the legs.
5. Zip the zipper closed leaving the wheels exposed for easy rolling (Fig.11) or tuck them neatly inside for lightweight carrying. (Fig.12)

Fig. 9  Fig. 10  Fig. 11  Fig. 12
CLEANING & DISINFECTION

RECOMMENDED CLEANERS/DISINFECTANTS

Reference the Recommended Cleaners and Disinfectant list (MMINML0008-EN) that came with the chair. This information can also be found at www.oakworksmed.com under product information.

All cleaners and disinfectants have the ability to degrade the upholstery to some extent. However, following the recommended cleaner and disinfectant list and cleaning process will provide the best care for your chair and support a long product life.

OAKWORKS® recommends a prepackaged wipe for cleaners/disinfectants to ensure best distribution of disinfectant for the required kill time, without leaving excess residue and/or overexposing components therefore minimizing the potential for damage to materials. Please read and follow disinfectants manufacturers’ directions for cleaning and disinfection.

OAKWORKS® does NOT recommend the use of cleaners/disinfectants containing Hydrogen Peroxide, Acetic Acid, or Phenolics. These chemicals can cause damage to the appearance and/or material integrity of various components. Also, while the recommended cleaners/disinfectants list includes products containing Quaternary Ammonium compounds ("quats"), not all products containing quats are approved for use. Some contain additional detergents and/or surfactants which can damage some materials.

A note on Bleach: While a 10% sodium hypochlorite (household bleach) solution (EPA No.: 5813-100 or equivalent) can be an effective disinfectant and is dilute enough to be benign to most materials, it alone is not an effective cleaner and a separate product must be used for the initial cleaning steps of the procedure. Because of possible chemical incompatibilities between various cleaning products and bleach, utmost care must be taken by the user to avoid potential exposure to harmful or toxic by-products of the combination. Also, because bleach leaves a potentially corrosive residue as it evaporates, it must be rinsed with clean water after disinfection.

Use of non-approved cleaners or disinfectants may lead to damage to upholstery and other materials found on the chair and will void the warranty.

CLEANING PROCESS

Follow the cleaners/disinfectant manufacturers’ directions for use. Please note that cleaning and disinfecting an OAKWORKS® chair is a two part process. First it must be cleaned of any visible soil, then it can be disinfected. OAKWORKS® recommends that the chair be positioned in the flat position during the cleaning process. Please follow this procedure for best results:

1. Using an approved cleaner or mild liquid soap and water, clean any visible soil off of the chair, working from the top to the bottom of the chair. It is recommended that the upholstery be cleaned at least once a week to prevent disinfectant build up.
2. Rinse with clean water and dry with a clean cloth or towel.
3. Using an approved disinfectant, thoroughly disinfect all surfaces of the chair and any high-contact areas such as handles, handsets, etc., making sure they remain wet for the disinfectant manufacturer’s recommended contact time. Do not allow disinfectant to pool on the upholstery after the recommended contact time.
4. Wipe off any excess liquid with a cloth or towel and clean water.
5. Dry all surfaces with a clean cloth or towel.

Avoid using writing instruments or other similar instruments around the upholstery as it can cause permanent staining. If this does occur, do not wipe with an alcohol based cleaner. Instead, blot the stain with a clean cloth/ paper towel. Use a 10% bleach dilution to remove the stain. Follow this with a rinse of clean water.
INSPECTIONS / WARRANTY

INSPECTIONS

RECOMMENDED REGULAR INSPECTIONS (monthly or local standard)
- Visually inspect components for obvious damage that could cause problems during operation.

RECOMMENDED PERIODIC INSPECTIONS (yearly or local standard)
- Visually inspect components for obvious damage that could cause problems during operation.
- Check that all fasteners are present and fastened securely.
- Clean unusual buildup of dirt on the chair and/or parts of the chair not normally cleaned on a regular basis.
- Check for tears or cracks in the upholstery.

WARRANTY

View complete warranty details at www.massagetables.com under the information tab “Warranty and Return Policy”
The model & serial numbers are located on the underside of the leg rest section.

Model & serial numbers always start with a letter.